Travel Twitch DMC d.o.o.
Headquarters: Vladimira Rolovića F2, 85000 Bar, Montenegro
Branch: 40 Nouvelle Way, Boston, USA
PIB 03483029 · PDV 80/31-04973-4 · Tour operator licence no. 655
+382 67 035 255 · +1 617 780 4728 · discover@thetraveltwitch.com
www.thetraveltwitch.com

POLICY DECLARATION

Sustainability Policy Declaration

Version 1.0

Travel Twitch DMC d.o.o. is a destination management company founded by locals, with headquarters in Bar, Montenegro, and a branch in Boston, USA. We design tailor-made journeys, group programmes, incentives and events in Montenegro and the wider Adriatic region. This declaration summarises our Sustainability Policy. It is supported by our management and applies to all our staff, programmes, partners and suppliers.

Our mission

Our mission is to create private, purposeful journeys through Montenegro, Croatia and the wider Adriatic that connect our guests with local people, culture and nature, while protecting the places we love and making sure that the communities who host our guests benefit from tourism.

Our commitments

- People: fair labour conditions for our staff and in our supply chain, no child or forced labour, and protection of children from sexual exploitation.
- Safety: the health and safety of our staff and guests.
- Environment: digital, paperless work, less waste and business travel, and efficient use of our own vehicles.
- Supply chain: responsible partners and suppliers, our Partner & Supplier Sustainability Code of Conduct introduced with all of them, and preference for certified and locally owned accommodation and local guides.
- Destinations: low-impact transport such as train, e-bike and walking, less-visited areas, local family producers, and protection of nature, animals and cultural heritage.
- Customers: honest and accurate information, responsible travel advice, and attention to feedback and complaints.
- Integrity: compliance with the law, and no bribery or corruption.
- Continuous improvement: clear objectives, an action plan and a yearly review.

Our main objectives (2027–2029)

- Travelife Partner award in 2027.
- Partner & Supplier Sustainability Code of Conduct sent to all partners and suppliers before the 2027 season.
- Sustainability clauses in agreements with our key partner agencies and in new and renewed accommodation contracts in 2027.
- Share of certified accommodation we use increased by 3 percentage points a year.
- Responsible travel tips sent to all our guests from the 2027 season.
- Sustainability training for our key guides by 2028.
- Public report on our sustainability results every two years, first in 2027.

Responsibility and review

Ivan Perčobić, Executive Director and Co-owner, is our Sustainability Coordinator and is responsible for this policy. Every team member applies it in their daily work. We review the policy and our progress every October. The full Sustainability Policy is available to our team on SharePoint and will be published on our website.

Approval.

Name	Role	Signature
Ivan Perčobić	Executive Director and Co-owner, Sustainability Coordinator	